

## A Q&A With Program Leadership

*In this newsletter, we sat down with Brittany Turner-Jackson, Director of Permanent Housing Programs, to talk about the recent growth of the Village, how the pandemic has impacted programs, and what gives her hope as she looks ahead.*

### **Can you tell us a bit about who you are and the role you play at N Street Village?**

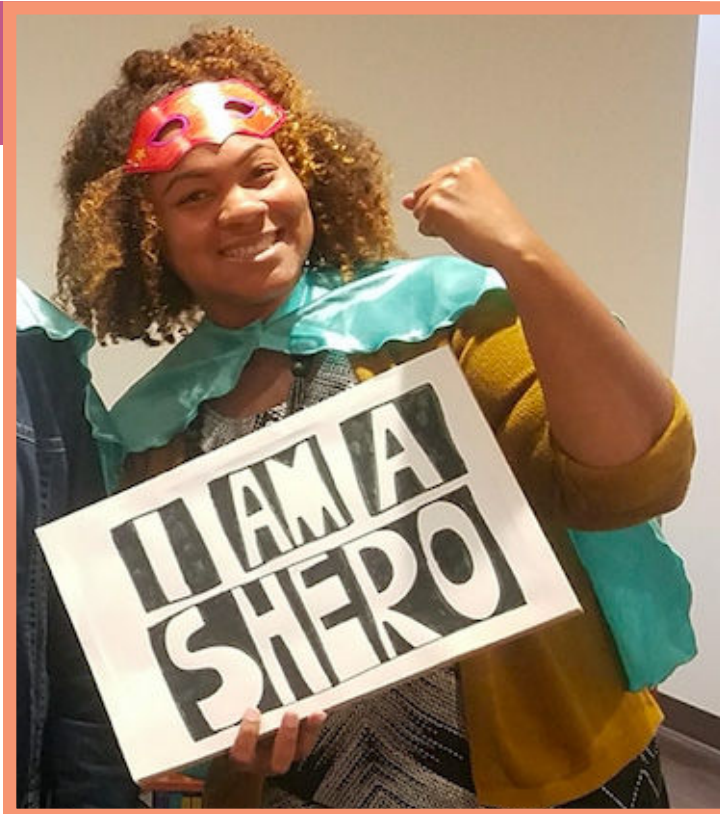
I am the Director of Permanent Housing Programs at N Street Village. My main role is overseeing the six Permanent Supportive Housing (PSH) programs that N Street Village either fully operates or where we provide supportive services. Over the past year, a large part of my role consisted of onboarding two new PSH programs – Diane's House and Capitol Vista.

### **What are some of the challenges and opportunities that have come with this recent growth?**

The most rewarding opportunity is being able to connect more women to safe, affordable housing. I also appreciate the new partnerships we have developed in the community. The most challenging aspect of this rapid growth was expanding during a pandemic. It created additional systems challenges and new processes to successfully apply, match, and house individuals and families.

### **What changes have you seen over the past year that will benefit how we serve clients moving forward?**

Because of the pandemic, we learned how to communicate with our residents in new ways while working remotely. Our PSH programs are site-based, and we typically deliver services face-to-face. However, the need to decrease in-person contact meant that we needed to find ways to deliver services virtually. Although face-to-face engagement is highly beneficial, we've witnessed the successes of working with residents in these new ways, too. We're still figuring out what our "new normal" looks like but are comforted knowing we have been able to effectively serve our residents during the pandemic.



### **Looking ahead, how do you see the Village emerging from a post-pandemic world to meet the need at our doors?**

We are going to see a heavy impact on the larger community as a result of the collective trauma caused by the pandemic. This impact can already be witnessed through residents experiencing job loss and income disruptions. Additionally, our community is also seeing how mental health and overall well-being has been negatively impacted by the pandemic. We will continue to be creative in how we are supporting our current residents, while also helping meet the new needs that have surfaced as a result of the pandemic.

### **What gives you hope or inspires you to continue your work at the Village?**

I find comfort and joy in knowing that we have a community where staff and residents alike can lean on each other – not only encouraging each other to practice self-care, but strongly focusing on community-care.

## Family & Friends Garden Day

**T**hank you to those who participated in our Family & Friends Garden Day. It was wonderful seeing many of you in person and we are grateful for all who supported us with flower donations and direct donations!

Family & Friends Day started eight years ago and has grown into a Village favorite that our community looks forward to every year. Since 2013, we have welcomed over 300 volunteers to the garden to help create a sanctuary for clients to enjoy year-round.



## An Intimate Evening with the Ambassador of Afghanistan



In June, we had the honor of welcoming the Afghan Ambassador to the United States, H.E. Roya Rahmani, and Rachel Martin, Journalist, and Co-host of NPR's Morning Edition for an intimate virtual conversation with a traditional Afghan meal.

Ambassador Rahmani shared her powerful journey of growing up as a refugee in Pakistan, the daily realities facing Afghan women today, and how she overcame adversity to become the first female Afghan Ambassador. In the words of the Ambassador, 'community became my home, when home was robbed of me.'

Guests enjoyed a traditional Afghan meal from Afghan Asylum Seeker, Chef Ahmed Nejat, presented by Tables Without Borders in partnership with RSVP Catering.

A huge thank you to our Co-hosts for making this evening possible – Nancy Hartsock, Diara M. Holmes, Portia Robertson Migas, Peter Shields, Peggy Sparks, and Jeanne Specchio.







Dear Village Family,

**A**s I depart N Street Village, I want to express my gratitude and admiration for this community which has been a joy to call “home” for 18 wonderful years. **I have had the privilege of watching each of you bring our mission to life every day – clients, staff, volunteers, donors, partners.**

I will be taking a new position as President and CEO of Mental Health America, a national organization dedicated to promoting the mental health of all and addressing the needs of those living with mental illness. I will take with me the many stories of healing, hope, struggle and recovery to which I have been witness in my time at N Street Village. **I will take with me the lessons of our Village: the power of community, the miracle of peer support, and the strength of a collective advocacy voice.** I look forward to this opportunity to take the Village voice to a national level - to deliver our message of hope and to continue our work toward a new day of justice for all.

I know that the important work of our mission will not only continue but will thrive and grow beyond my transition. Change is a constant at our Village – change for individuals in need, change for communities seeking equity, and change brought on by the evolving needs around us. Change often begins in a place of uncertainty or even pain – and often these difficult moments are the impetus for healing and the bellwether of progress. Since the start of this mission, our Village has created an environment of dignity, hope and opportunity for every woman seeking help. **Together, we have lifted the voices of lived experience and established a powerful and growing voice of advocacy for justice and equity for all.**

**N Street Village is and always will be family to me – all of you.** I look forward to watching and supporting the Village’s bright path ahead. **As this new path unfolds, I invite you to join me in this vibrant mission as a Community Builder. By becoming a recurring donor as a Community Builder, we are giving N Street Village the flexibility it needs to respond to today’s challenges while also preparing for the future.** Together, we have led the Village from a single location to eight, expanded our programs to welcome nearly 2,000 women each year, and provide shelter to over 450 women nightly. This is impressive progress which was driven by a dedicated community – by you, by all of us together. By joining me as a Community Builder our recurring gifts will help to guarantee that the Village can continue to expand as it responds to the changing needs of our city at this critical time in history. I will miss this Village and all her people greatly, and I will forever be a supporter and friend to this vital mission. I am grateful for your support as I prepare to embark on my next journey.

With gratitude and love,

**Schroeder Stribling, Chief Executive Officer**

**P.S. – To become a Village Community Builder visit [www.nstreetvillage.org/community-builder](http://www.nstreetvillage.org/community-builder).**



# Meet the N Street Village Data Team

Here at the Village, we believe the best way to learn is by listening to those with lived experience and sharing those stories with the community. One of the many ways we understand and share these stories is through data, which gives us deeper insight into the needs of our clients, how we can best serve them, and measure our programs efficiency and effectiveness.

When clients come to the Village and are ready to meet with staff, one of our first efforts is to do an intake where we can hear their journey and then help develop and support goals around housing, income, employment and health. Recognizing this can be a stressful process, the Village has worked to stabilize and standardize our intake and data-collection process with a new data system, making it a more streamlined process for clients and freeing up staff time to build deeper connections with the women we serve. The need for this new system as a more efficient cross-program tool became further evident when the pandemic hit.

This project is led by a team of N Street Village employees who are helping guide us towards a new data solution with an inclusive and trauma-informed lens. We are proud to introduce the N Street Village Data Team and look forward to sharing updates and outcomes from this exciting project.



**Bridgette Farley**  
Data Manager



**Shenandoah Gale**  
Director of Evaluation  
& Learning



**Terita R. Jackson**  
Data Specialist



**Sangita Joshi**  
Director of Case  
Management



**Matt LaBorde**  
Vocational Center  
Manager



**Lolita Mason**  
Program Manager  
of Erna's House



**Emoni Moore**  
Assistant Manager,  
Patricia Handy Place  
for Women



**Brittany Turner-  
Jackson**  
Director of Permanent  
Supportive Housing



**Jared Zachary**  
Eve's Place Site  
Coordinator

## D.C. HEAT EMERGENCY.

On days when the temperature reaches 95 degrees, D.C. will activate cooling centers around the District. If you see someone struggling with the heat or in need, call:

**D.C. Shelter Hotline**  
**202.399.7093**

Please save this number  
or share it with a friend!



**YOUR CALL CAN MAKE  
THE DIFFERENCE.**

## Looking For An Easy Way To Support The Village Right Now?



We are looking for groups and individuals to sponsor meals for Village residents.

Learn more by emailing  
**Donna-Marie** at  
[dthompson@nstreetvillage.org](mailto:dthompson@nstreetvillage.org).





# Mother's Day at the Village

This May, the Village celebrated Mother's Day all month long! Kicking things off, we teamed up with two Village friends for virtual events - Cameron Hardesty, Founder and CEO of Poppy, led a virtual floral class, and Niccara Campbell of Urban Charcuterie taught us how to build a beautiful cheese board.

This was followed by a Mother's Day meal with Roaming Rooster food truck, organized by Be the Good Project. Residents of our Patricia Handy Place for Women emergency shelter were thrilled by this generous gift and the food was enjoyed by all!

We are also beyond grateful for Village friends that made a gift in honor of women in their lives this Mother's Day. Together, we raised nearly \$33,000 for the women of N Street Village - many who are mothers, grandmothers, and mentors.



## Become a Community Builder



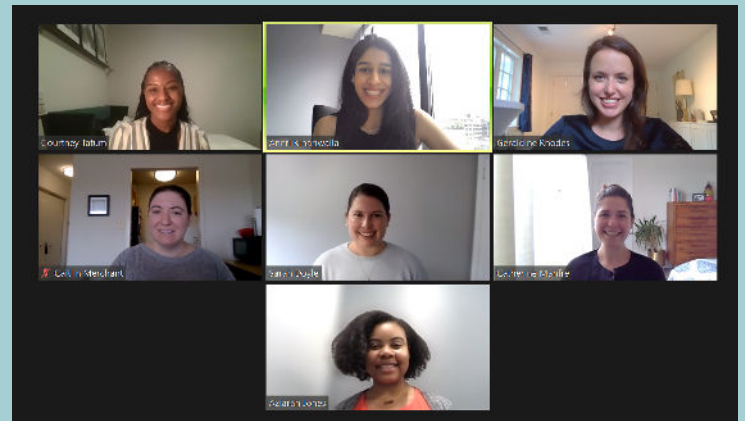
- ✓ Help us reach our goal of 365 recurring donors to ensure the Village is here for every woman in need 365 days a year.
- ✓ Enable the Village to respond to our clients' most urgent needs and plan for the future.
- ✓ Simplify your charitable giving while making an incredible impact over time.

[www.nstreetvillage.org/community-builder](http://www.nstreetvillage.org/community-builder)

## Corporate Partner Spotlight



We are grateful for the support of all our Corporate Partners, especially in a challenging year like this one. This quarter, we want to give a special shoutout to Corporate Partner, Boston Consulting Group (BCG). For nearly 10 years, BCG has been a generous sponsor of the Annual N Street Village Gala & Auction. In addition, this year BCG employees helped us refresh our volunteer handbook to help us prepare to welcome volunteers back to the Village, facilitated a virtual Lunch & Learn to hear more about our programs and services, and hosted a Workforce Workshop with our MARJ & MAC Vocational Center. Thank you for sharing your time, talent and treasure with the women of N Street Village!





a community of empowerment  
and recovery for women

1333 N Street, NW  
Washington, DC 20005

United Way #8281 – CFC #90946

N Street Village is a community of empowerment and recovery for homeless and low-income women in Washington, D.C. With comprehensive services addressing both emergency and long-term needs, N Street Village helps women achieve stability and make meaningful gains in their housing, income, employment, mental health, physical health, and addiction recovery.

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## Save The Date!



Find all upcoming Village events and partnerships at [www.nstreetvillage.org/events](http://www.nstreetvillage.org/events).